

Outreach

Service Activity Report



Eye and Ear Surgical Support Service

Report to be completed for **each visiting health professional** for **each location** after **each visit**.

| Visit details | | | |
|--|--|--|--|
| Payee | | | |
| Health profession | | | |
| Health professional's name | | | |
| If employed by WA Health, was this professional backfilled? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| Was Medicare Benefits Schedule (MBS) billed for this service? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| Location procedure delivered | | Procedure date | |
| # of patients | | Planned # of patients | |
| # of carers | | Planned # of carers | |
| # of Aboriginal or Torres Strait Islander patients seen | | Reasons that patients or carers Did Not Attend (DNA) | |
| # of ear procedures | | # of eye procedures | |
| Type of procedures performed | | | |
| Total number of Aboriginal or Torres Strait Islander patients that received surgery within the clinically recommended timeframes | | | |
| Home location/s of patients | | | |

| Professional support (after the procedure) | Upskilling (pre/post procedure) |
|---|---|
| <p>If you are funded (according to your organisation's Payment Schedule) to provide professional support to local health professionals after your visit, to assist continuity of care to patients, please list below:</p> <p>Number of hours conducted _____</p> <p><input type="checkbox"/> case discussions</p> <p><input type="checkbox"/> telephone support</p> <p><input type="checkbox"/> other _____</p> | <p>If you were funded (according to your organisation's Payment Schedule) to conduct formal upskilling activities of a theoretical or clinical nature at the host location, please complete below:</p> <p>Topic _____</p> <p>Number of hours completed _____</p> <p>Indicate the number of health professionals participating in the activity</p> <p>_____ medical professionals</p> <p>_____ nursing and allied health professionals</p> <p>_____ other</p> |

| Continuity of services |
|--|
| <p>If you plan on continuing the service, have future visit date/s been distributed to other local and visiting health professionals so they are aware of your upcoming visit and can refer if needed?</p> |
| <p>If you do not plan on continuing the service, is there a succession plan in place with your host facility? ie. handover of clinical summaries.</p> |
| Patient information record management |
| <p>Has appropriate patient information and visit feedback been submitted to the patients referring health practitioner/school?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> If no, why not?</p> <p>Has appropriate visit information been uploaded in the patient's My Health Record?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> If no, why not?</p> |
| Please provide comments about this visit |
| <p>Has there been any changes in patient outcomes (ie behaviour, knowledge, skills, and health status) and/or impact on the community?</p> <p>Was the visit implemented as planned – why/why not? (ie workforce concerns, event or weather influences, reasons patients did not attend)</p> <p>Other</p> |

Service data to be entered into the [Visit Information Portal](#)

The Outreach programs are delivered by Rural Health West on behalf of the Australian Government Department of Health and Aged Care.



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