

Outreach

Service Activity Report



Healthy Ears – Better Hearing, Better Listening

Report to be completed by **each visiting health professional** for **each location** after **each visit**.

Visit details	
Payee	
Health profession	
Health professional's name	
If employed by WA Health, was this professional backfilled? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Was Medicare Benefits Schedule (MBS) billed for this service? <input type="checkbox"/> Yes <input type="checkbox"/> No	
# of clinical sessions* conducted *1 session = 3.5-4 hours	
Visit location	
Visit dates	
Host facility name	
Total # of patients seen during visit	
# of new patients seen during this visit	
# of Aboriginal or Torres Strait Islander patients seen	
# patients that did not attend (DNA)	
Reasons that patients did not attend	
Professional support (since the last visit)	
If you are funded (according to your organisation's Payment Schedule) to provide professional support to local health professionals after your visit, to assist continuity of care to patients, please list below: Number of hours conducted _____ <input type="checkbox"/> case discussions <input type="checkbox"/> telephone support <input type="checkbox"/> other _____	

Upskilling (during the visit)

If you are funded (according to your organisation's Payment Schedule) to conduct formal **upskilling activities** of a theoretical or clinical nature at the host location, please complete below:

Topic _____

Number of hours completed _____

Indicate the number of health professionals participating in the activity

_____ medical professionals

_____ nursing and allied health professionals

_____ other

Number of patients seen by age group

0-6 months	7-12 months	1-2 years	2-3 years	3-4 years	4-6 years	6-8 years	8-10 years	10-14 years	14-16 years	16-21 years	21+ years

Total # of patients with ear discharge

Defined as any ear discharge which may be experienced by the patient which could be caused by a number of factors including infection or a foreign body eg an insect, toy or dust.

Total # of patients with hearing loss

Defined as any hearing threshold response (using audiometry) outside the normal range, at any sound stimuli, in either ear.

Total # of patients with Otitis Media

Given the many types of Otitis Media, the record should reflect that a patient is experiencing the condition.

Total # of patients referred for further assessment

Further assessment means any on-referral eg a health workers refers to the GP, or the GP refers to an audiologist or ENT. The record should reflect that further assessment is required.

Total # of patients referred for further treatment

Further treatment means any further treatment eg a health worker has been monitoring the ear health of a patient and decides that the nurse or GP needs to see them. The record should reflect that the condition is not resolved and required further attention.

Total # of patients referred for further consultation

Consultation refers to discussion about diagnosis or treatment in a particular case and can be a medical specialist or allied health professional.

Total # of patients referred for ENT specialist consultation

If on-referral is to an ENT, this record is to appear here also.

Total # of patients on Team Care Arrangements (MBS #723)

Attendance by a general practitioner to coordinate the development of team care arrangements for a patient.

The Outreach programs are delivered by Rural Health West on behalf of the Australian Government Department of Health and Aged Care.



T 08 6389 4500 | F 08 6389 4501 | E outreach@ruralhealthwest.com.au
www.ruralhealthwest.com.au

Continuity of services

If you plan on continuing the service, have future visit date/s been distributed to other local and visiting health professionals so they are aware of your upcoming visit and can refer if needed?

If you do not plan on continuing the service, is there a succession plan in place with your host facility? i.e. handover of clinical summaries.

Patient information record management

Has appropriate patient information and visit feedback been submitted to the patients referring health practitioner/school?

Yes If no, why not?

Has appropriate visit information been uploaded in the patient's My Health Record?

Yes If no, why not?

Please provide comments about this visit

Has there been any changes in patient outcomes (ie behaviour, knowledge, skills, and health status) and/or impact on the community?

Was the visit implemented as planned – why/why not? (ie workforce concerns, event or weather influences, reasons patients did not attend)

Other

Service data to be entered into the [Visit Information Portal](#)

